

Interviewing Content Guide

| Traditional Questions | | |
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| Tell Me About Yourself | 30 seconds-2 minutes Information to Include: Name, major, school Interest in position Professional goals & how the position fits A few personal details (if appropriate) | |
| Why are you interested in this position? | Express genuine interest, what about the job description makes you most excited? Demonstrate your skills that align with the position. Speak to the main duties and incorporate keywords from the job description. Keep it short & sweet, you will have more questions to expand on your experience. | |
| Short term/long term goals? | Be concise and specific about your work, education, and professional development goals. Relate as much as possible to the job/company you're interviewing with. | |
| Strengths & Weaknesses | Strengths: Focus on unique, authentic strengths that are applicable to the position, back-up with a specific example. Weaknesses: Give a real weakness and provide an example of how you are working on improving in that area. Tip: Try to stay away from weaknesses like "perfectionist" "I work too hard". These are overused and don't demonstrate self-reflection. | |

| Behavioral Based Questions | | |
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| STARR Method: Situation, Task, Action, Result, Reflection | | |
| Situation | Set the scene and provide the context for the details of your example. | |
| Task | Describe your role in the situation, explain the details of what you were asked to do. | |
| Action | Explain the steps you took to address the situation/task at hand. | |
| Result | Share what happened as a result of your action. | |
| Reflection | What did you learn from this situation? How might you change your approach moving forward? | |
| Indicators of a Behavioral Question | "Can you give an example of a time" "Describe a situation where" "Tell me about a time when" | |
| Example Q&A : Give me an example of a time when you made a mistake at work. | "Last summer I worked at a flower shop in Raleigh. One of my duties was to prep orders in the shipping space to be driven to the venues. | |
| | One day when we were busy, I accidentally mixed up two orders and attached the wrong address cards. | |
| | When I realized, I immediately informed my boss and told her my idea for how to fix the situation. She agreed, so I was able to contact the delivery driver and describe to him the two orders and confirm which arrangement went to which address. | |
| | We were able to fix the issue in less than 10 minutes and both orders got to their venues on time. | |
| | Although ideally I never would have made the mistake, it was great to see that my boss trusted me to offer a solution and that our team was able to work together to solve the problem quickly and effectively." | |

| Oddball Questions | |
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| Purpose | Throws the candidate off, searches for problem solving skills and how one handles an unexpected situation. Gets to know your personality and interests. |
| Tips for Answering | Think Out Loud: An employer might be using this question to hear your thought process when presented with a challenge. Buy Some Time: Take a second to think about an answer before giving one. Feel free to ask clarifying questions. Relate to the Job: Make sure your answer demonstrates a skill that is relevant to the position you're applying for. Be True to You: These questions might also seek your personality or sense of humor, so give an authentic answer, not just what you think they want to hear! |
| Example: How many basketballs would fit in a standard school bus? | "That's an interesting question! Are there seats still in the bus or is the bus totally empty? A school bus is probably about 30 feet long and 6 feet tall and 10 feet wide. A basketball is about 1 square foot, so I would guess that you could fit about 1,800 basketballs inside with no seats!" |
| Example: If you were a flavor of ice cream, what would you be? | "If I was ice cream, I would definitely be mint chocolate chip. I'm cool, calm, and collected and everybody loves a little chocolate!" |

| Questions to Ask the Employer | |
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| What Questions to Ask | Prepare at least 3 questions to ask based on your research. Some questions may be answered throughout the interview, so make sure to have some extras prepared. Plan on asking at least 1-2 questions, this demonstrates interest to the employer. Ask what you genuinely want to know. What information do you need to know if this is the right fit for you? |

| Example Questions | What are some immediate projects the person in this role would take on? How is success measured for this position? What professional development opportunities are offered by your company? What does a typical day look like in this role? |
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| Dress, Body Language, & Tone | |
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| Professional Attire | Err professional: it's better to overdress than underdress. Go neutral: stick to modest, dark or neutral colored suits, slacks, tops, and shoes. If your interview is virtual, make sure your background is clean and professional. |
| Body Language | Maintain good eye contact and strong posture, confidence is key! Limit distracting movement like talking with your hands, tapping a pen, or swiveling your chair. |
| Voice & Tone | Speak clearly and at a consistent pace, don't talk too fast or slow. Use a positive tone that demonstrates your interest and excitement while using mature, professional language. |